#### TOPIC ASSURANCE REPORT Yeovil District Hospital NHS Foundation Trust (YDH)



REPORT DETAILS		ASSESSMENT
Торіс	Safeguarding unborn Babies and Children	Recommended levels
Topic Lead	Glen Salisbury Head of Safeguarding. Named Nurse Safeguarding Children. Reviewed and adapted by Nicole Mitchell Strategic Lead & Named Nurse for Safeguarding Children to ensure alliance with the SFT annual report	BLUE
Exec Lead	Hayley Peters	
GS Link	Lincoln Andrews	This report has been rated as blue, due to the merger of Somerset NHS Foundation Trust (SFT) Safeguarding Service (see SFT
Meeting	Quality Assurance Board	report) and Yeovil District Hospital (YDH) Safeguarding Team and integration of Policies, Standard Operating Procedures
Date	May 2023	and Process and the alignment of training offer.
Period Covered	April 2022 – March 2023	During this reporting year there has been a
Previous Reporting	April 2021-March 2022	successful merger of two Safeguarding Services (YDH and SFT) which took place in November 2022.

COMPLIANCE REQUIREMENTS		
Objectives/goals	The purpose of this report is to provide both assurance and evidence to the Quality Assurance Board that during the time period Yeovil District Hospital NHS Foundation Trust were fulfilling their statutory responsibilities. These responsibilities are; to protect children's right to live in safety, free from abuse and neglect; to protect children from maltreatment and prevent the impairment of children's health and development; to work with other organisations to prevent and stop the risks and experience of abuse or neglect. This includes working with Somerset Safeguarding Children Partnership' as required by 'Working Together to Safeguard Children' (2018). This report will also inform Somerset ICB commissioners alongside the compliance dashboard relating to Safeguarding Children activities and audits undertaken by the Trusts' Safeguarding Service during the period 1 April 2022 to 31 March 2023	

	<ul> <li>To bring safeguarding unborn babies and children training consistently in line with:</li> <li>Intercollegiate Document (2019) working in accordance with the Safeguarding Children and Young People: Roles and Competencies for Healthcare Staff.</li> <li>To ensure compliance with the legislative framework of the Children's Act (1989 and 2004).</li> <li>Working Together to Safeguard Children (2018) updated (December 2020)</li> <li>To increase staff awareness and knowledge to Think Family in relation to domestic violence and abuse in line with NICE guidelines (2016) www.nice.org.uk/guidance/qs116</li> <li>Domestic Abuse Act (April 2021)</li> <li>Expectations set out in the NHS England and NHS Somerset ICB July 2022contract.</li> </ul> To bring safeguarding supervision consistently in line with: <ul> <li>Intercollegiate Document (2019) working in accordance with the Safeguarding Children and Young People: Roles and Competencies for Healthcare Staff.</li> </ul>	
	Working Together to Safeguard Children (2018) updated	
	(December 2020)	
	Trust Safeguarding Clinical Supervision Policy (2019)	
	Safeguarding Compliance Standards: <b>Regulation 13</b> : Safeguarding service users from abuse and improper treatment. <b>Summary from the regulation:</b>	
CQC Fundamental Standards	"Providers must have robust procedures and processes, to prevent people using the service from being abused by staff or other people they may have contact with when using the service, including visitors. Abuse and improper treatment includes care or treatment that is degrading for people and care or treatment that significantly disregards their needs or that involves inappropriate recourse to restraint. For these purposes, 'restraint' includes the use or threat of force, and physical, chemical or mechanical methods of restricting liberty to overcome a person's resistance to the treatment in question".	
	"Where any form of abuse is suspected, occurs, is discovered, or reported by a third party, the provider must take appropriate action without delay. The action they must take includes investigation and/or referral to the appropriate body. This applies whether the third party reporting an occurrence is internal or external to the provider".	
	Within the incoming CQC Single Assessment Framework, a new quality statement features as part of the provider commitments under the Safe domain:	

	'We work with people to understand what being safe means to them as well as with our partners on the best way to achieve this. We concentrate on improving people's lives while protecting their right to live in safety, free from bullying, harassment, abuse, discrimination, avoidable harm and neglect. We make sure we share concerns quickly and appropriately.' The work of the safeguarding service and the ethos for safeguarding throughout the Trust align with these core aims.
Legislative Requirements	<ul> <li>The Children Acts (1989 and 2004)</li> <li>United Nations Convention on the Rights of the Child (UNCRC) is an international human rights treaty that grants all children and Young People (aged 17 and under) a comprehensive set of rights. The convention has 54 articles in total. Articles 43-54 are about how adults and governments must work together to make sure all children can enjoy all their rights. The UNCRC is supported by legislation that underpins implementation in England.</li> <li>Every Child Matters (2004 and 2015)</li> <li>National Service Framework for Children (2004)</li> <li>Working Together to Safeguard Children (2018), a guide to inter-agency working to safeguard and promote the welfare of children.</li> <li>Intercollegiate Document (2019) Safeguarding Children and Young People: Roles and Competencies for Health Care Staff</li> <li>Children and Social Work Act (2017)</li> <li>CONTEST – Counter Terrorism Strategy (2018)</li> <li>Modern Slavery Act (2015)</li> <li>Domestic Abuse Act (2021)</li> <li>Domestic abuse Statutory Guidance (July 2022)</li> </ul>
National Guidance / Assessment Frameworks	<ul> <li>Effective support for Children and Families in Somerset guidance 2021</li> <li>RCPCH safeguarding document 2006</li> <li>RCPCH guidance Perplexing Presentations (PP)/ Fabricated or induced Illness (FII) in Children 2021</li> <li>NICE guidelines (CG89) When to suspect child maltreatment 2009</li> <li>NICE QS 116 Domestic Violence and Abuse</li> <li>Domestic violence and abuse multi agency working (PH 50)</li> <li>Child abuse and neglect (NG76) 2017</li> <li>Harmful Sexual Behaviour (NG66) 2016</li> <li>Serious Crime Act 2015</li> <li>The Health and Care Bill 2021</li> </ul>
Trust Policy – key requirements	KEY REQUIREMENTS SUBJECT TO MONITORING The below Policies were enacted post-merger of the SFT and YDH Safeguarding Services prior to this YDH had one overarching Safeguarding and Protection of Children Policy.

To consistently work within the <b>Safeguarding and Protection of</b> unborn Babies and Children Policy (2021)
<ul> <li>Assurance that this Policy and processes are safe - Annual audit of safeguarding or child protection process when a Safeguarding/ Child Protection concern has been identified this audit will include a review of the guidance, advice and process undertaken.</li> <li>Untoward event and incident reporting (Ulysses) - All untoward incidents should be recorded and investigated within the relevant incident reporting processes.</li> <li>Training and competencies requirements - collation of data for mapped training compliance and competencies.</li> </ul>
To consistently work within the <b>Safeguarding Clinical Supervision</b> Policy (2019)
<ul> <li>Assurance that this Policy and processes are safe - Annual audit of safeguarding or child protection process when a Safeguarding/ Child Protection concern has been identified this audit will include a review of the guidance, advice and process undertaken.</li> </ul>
<ul> <li>Untoward event and incident reporting - All untoward incidents should be recorded and investigated within the relevant incident reporting processes.</li> </ul>
<ul> <li>Training and safeguarding supervision competency requirements - collation and scrutiny of data for mapped Safeguarding Supervision compliance and competencies</li> </ul>
To consistently work within the <b>Safeguarding Children and Young</b> People from Child Exploitation Policy (2022)
<ul> <li>Assurance that policy and processes are safe - Audit of safeguarding and child protection process when CE/CCE has been identified this may include review of Ulysses incidents referencing CE/CCE</li> </ul>
<ul> <li>Training compliance and competencies requirements - Collation of data for mapped training compliance and competencies</li> </ul>

EXTERNAL ASSURANCE	
External Reviews / Assessments	During this reporting period there were no external reviews/ assessments
External / Internal organisational Audits	During this reporting period there were no external /internal organisational audits undertaken due to capacity of the team balanced with the incident reports/ work stream's that were being reported.
National Audits / Surveys	No National Audits / Surveys were undertaken within the timescale of this report.

### Enclosure 4

	INTERNAL ASSURANCE
Gap analysis	During this reporting period there were no audits undertaken due to capacity of the team balanced with the incident reports/ work stream's that were being reported.
Audit & Measurement	SAFEGUARDING CHILDREN ACTIVITY and CQC Section 7         Compliance         Data collection of safeguarding activity undertaken by professionals working with unborn babies and children and their parents' and carers and the Safeguarding Service is required as part of CQC Section 7 outcomes.         Graph 1. Year on Year Safeguarding children activity (excluding maternity)         Year on Year YDH Safeguarding Children Contacts         140         120         90         90         90         91         90         90         91         90         90         91         92         94         94         95         96         97         98         90         90         91         91         92         92         94         94         94         94         95         96         96         97         94         94         94         94         94         94         94

### **Enclosure 4**

Aug	15	30
		No data
Sep	29	available
Oct	28	45
Nov	29	65
Dec	17	76
Jan	39	102
Feb	20	75
Mar	38	123
TOTAL	300	694

Review of data indicates the level of safeguarding activity related to children has increased over the last year compared to the 2020-21 period. However, it is difficult to quantify as not all contacts were recorded. It is acknowledged that from November 2021 – May 2022 the safeguarding children team consisted of one team member only due to long-term sickness of the other full-time practitioner.

# MATERNITY - SAFEGUARDING ACTIVITY WREN TEAM

(Women Requiring Extra Nurturing) team have been in operation for a year.

- The team case load women who, due to social circumstances (homelessness, substance and alcohol use, poor mental health, domestic abuse, learning disabilities), may find it difficult to access maternity care. The team seek to ensure women receive equity of care in order to achieve a safe pregnancy and birth.
- Provide a daily duty service responding to safeguarding concerns across maternity services across SFT and YDH
- Triage of all communication/Wren referrals
- Support Safeguarding supervision
- Teaching

The team continue to develop, adapting the service to the needs of women accessing maternity care.

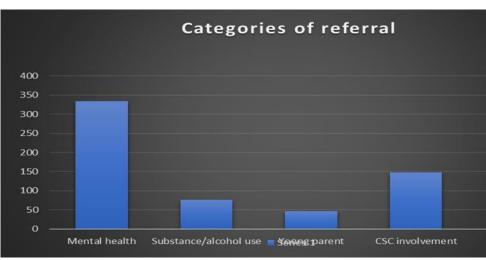
#### Maternity Safeguarding activity

The safeguarding activity has remained similar to the previous year, with a levelling off in the number of communication forms submitted.

# Table 2 Comparison of data on a month-by-month basis comparing2019 - 2023

Year	Number of Communication forms
2019-20	467
2020-21	536
2021-22	434
2022-23	450

From February 2023, a new digital recording system was introduced 'Badgernet'. It is anticipated that this system will capture communication data accurately and provide information directly to GP's and Health Visitors, therefore the separate use of communication forms to share social concerns and risk information has ceased.



#### Graph 2: Categories of Referral

#### **Concerns reported:**

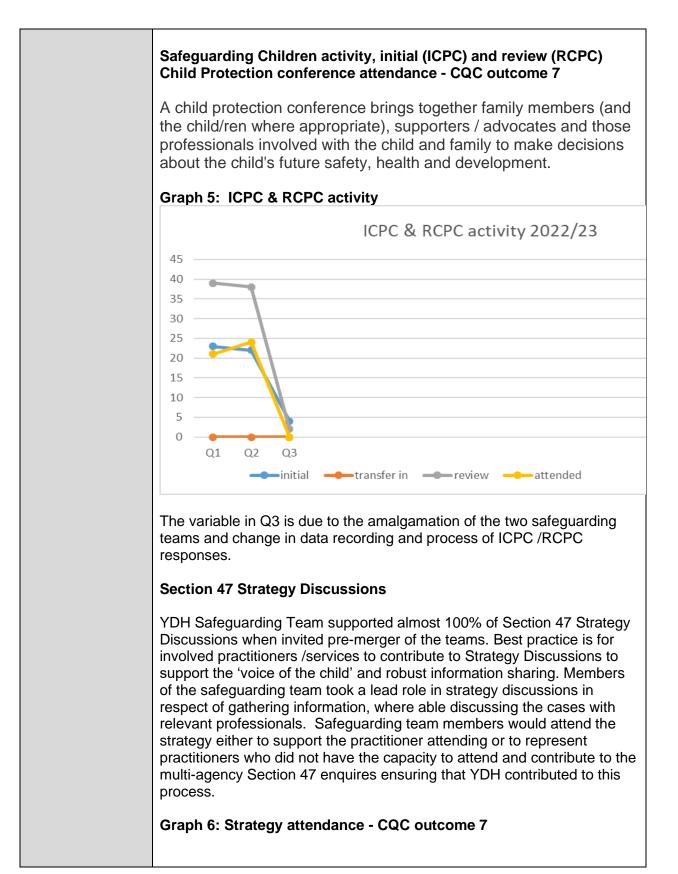
- Mental health n= 334
- Substance use n=76
- Young parent n=47
- Safeguarding n= 148
- Other n=82 (e.g., housing concerns, Female Genital Mutilation, late booking, non-English speaking, ASD diagnosis, Adverse Childhood Experiences, disability, partner concerns, migrant.

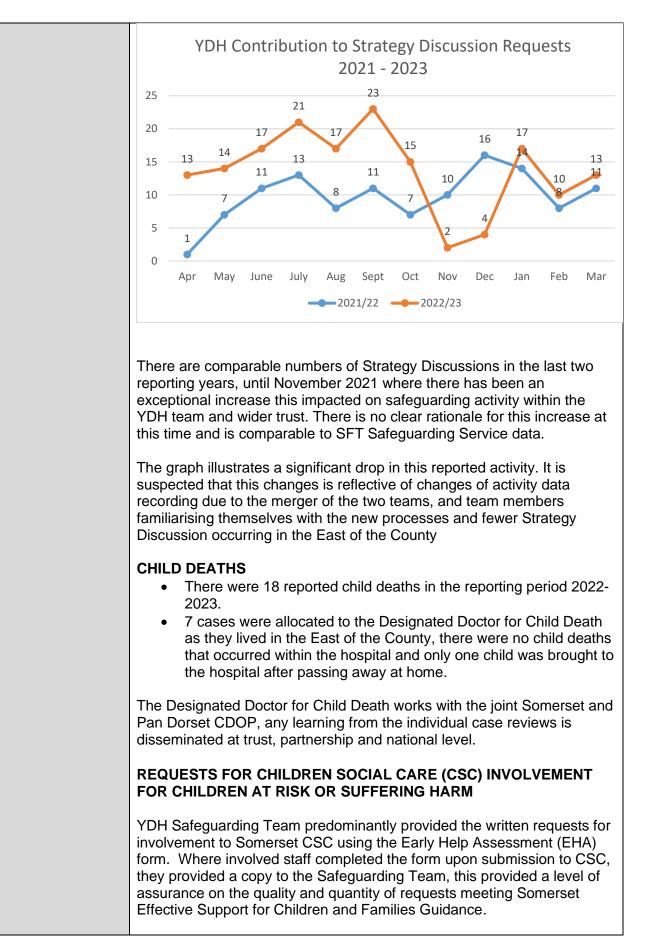
#### Maternity safeguarding incident reporting

There were 23 maternity safeguarding incidents reported during 2022-2023.

- Information sharing n=12.
- Procedure not followed/communication n=8
- Faulty equipment (security tag for baby) n=1
- Serious incident n=1

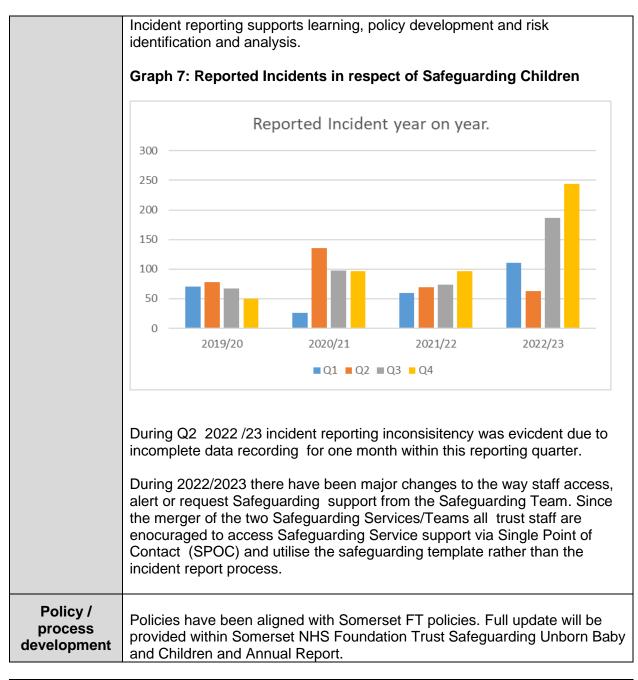
<ul> <li>Accidental injury n=1.</li> </ul>
Communication and procedures not followed are of concern. These were in relation to a failure to share safeguarding information with appropriate teams and not following safeguarding process as per the Maternity Safeguarding SOP. The recurrent theme of not following process will be addressed through a relaunch of the Maternity Safeguarding SOP. This is being reviewed due to changes in process following the introduction of Badgernet.
MATERNITY SERIOUS INCIDENTS
YDH Maternity Services have been involved in one serious incident in relation to Safeguarding in 2022-23. This incident took place at the end of March 2023, therefore, review and investigation continues. Initial learning identified relates to communication and a lack of coordinated response for a family in need of early help. This issue was also identified in 2021-22 annual report following a Local Safeguarding Children Practice Review confirming wider learning is required.
CHILD PROTECTION MEDICALS
Child Protection Medical assessments should always be considered where there has been a disclosure or there is a suspicion of any form of abuse to a child. The medical assessment should demonstrate a holistic approach to the child and assess the child's well-being, including mental health, development and cognitive ability.
52 child protection medicals were undertaken during 2022 -2023 compared to 43 the previous year.
Historic child abuse cases are referred to colleagues in SomersetFT who have the required expertise in such specific child safeguarding processes.
Graph 3: Number of Child Protection Medicals
Child Protection Medicals 2022 - 23
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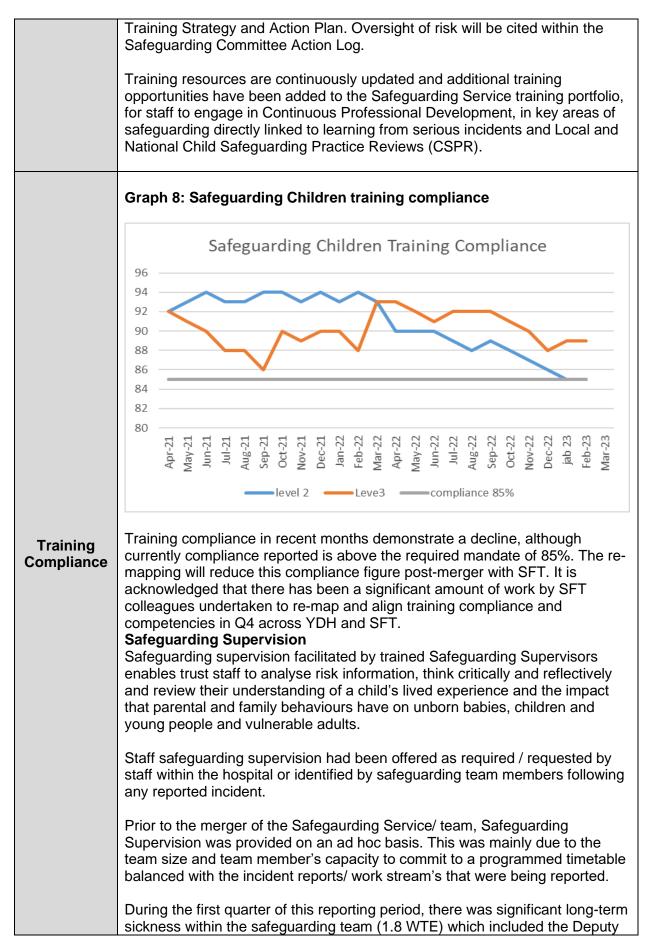


Reporting Structure/ Specialist Committee	Practitioners would access the Safeguarding Service for support and advice when identifying children at risk or suffering significant harm, including when there were professional differences often in the context of requests not considered by Children Social Care to meet threshold for their involvement. <b>SAFEGUARDING OPERATIONAL GROUP</b> The aim of this group, held bi-monthly, was to provide the necessary assurance to demonstrate that the trust is meeting its obligations for regulation with the Care Quality Commission in relation to safeguarding including those with a learning disability. The group consisted of leads from various wards and departments within the Acute Trust. Attendance at the group had declined over recent years. There is a plan for this to be reinvigorated as a merged Trust. This group fed into and received back any actions from the safeguarding Committee. <b>SAFEGUARDING COMMITTEE</b> The SFT Trust Safeguarding Committee replaced the YDH committee from April 2022 as there had not been a YDH Committee for the previous two quarters. The combined Committee met quarterly and works to a defined reporting schedule. The Committee functions with an integrated membership and provides an oversight to all strands of the Integrated Safeguarding Service remit. Areas the Committee continues to work towards include: Safeguarding risk register Dashboard use and reporting. Monitoring Compliance and effectiveness including Audit, outcomes, and quality improvement.
	<ul> <li>The Trust Head of Safeguarding/ Director of Patient Care (Experience, Quality and Safety) prior to the merger of the two teams, represented the trust at the following: <ul> <li>Somerset Safeguarding Children Partnership Board and associated sub-groups</li> </ul> </li> <li>Methodology to be used for Monitoring: <ul> <li>periodic reports to the Somerset Safeguarding Children Partnership Board for inclusion in the Board annual report</li> <li>Statistical quantitative and qualitative data to the Somerset Safeguarding Children Partnership Board group</li> </ul> </li> </ul>
Directorate-level assurance	Governance and Quality Assurance Committee - Safeguarding Quality Report

Integrated Safeguarding Adults, Children and Young People. Annual Report, Including the Mental Capacity Annual Report.	
POLICY COMPLIANCE	
Policy Status	All relevant safeguarding policies in respect of Safeguarding unborn, babies and children have been aligned to Somerset FT Policies
	During this reporting period there were no audits undertaken due to capacity of the team balanced with the incident reports/ work stream's that were being reported.
	Maternity Audits, Policies and SOP's
	Pre-Birth Tracking Audit
	The Named Midwife for Safeguarding attends monthly pre-birth tracking meetings with the Operational Managers within Children's Social Care across Somerset. The purpose of the meetings is to review process in relation to the unborn babies subject to CSC assessment, Child in Need Plan and Child Protection Plans. The tracking meetings were audited to identify effectiveness including accurate record keeping. Audit findings confirmed that safeguarding processes for unborn babies are being followed. A number of areas for improvement were identified in relation to the administration of the meetings and these have all been appropriately addressed.
	Domestic Abuse Enquiry Audit
Policy Compliance	In 2022, Somerset Safeguarding Children Partnership undertook four Rapid Reviews for babies who suffered non-accidental injuries in Somerset. Learning from these reviews indicated that there were missed opportunities to enquire about domestic abuse within the parents' relationship. An audit was therefore conducted in both YDH and MPH to review compliance of midwives asking about domestic abuse. The audit identified YDH was 100% compliant in respect of woman having been asked about their relationship/safety at least once during pregnancy.
	Pre-Birth Communication SOP
	This is a multi-professional SOP which sits across Midwifery, Health Visiting and GP Services. This SOP was originally launched in 2019 and has been updated and relaunched in January 2023. The aim of the SOP is to provide all practitioners caring for pregnant women guidance about information sharing in relation to safeguarding. This will be audited in July 2023.
	INCIDENT REPORTING
	<ol> <li>All untoward incidents should be recorded and investigated within the relevant incident reporting processes.</li> </ol>

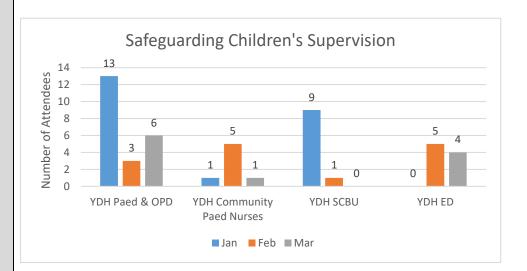


TRAINING AND COMPETENCIES				
	SAFEGUARDING UNBORN BABY CHILDREN TRAINING			
Learning Framework	During the reporting period 2022-2023 the CCG/ICB mandated Training compliance rate continues to be set at 85%. Currently the reported combined Level 1,2 3, Safeguarding children training is above the 85% compliance, but this does not meet reporting standards in place for SFT and significant remapping will need to occur to ensure compliance with the intercollegiate guidance.			
	Structures are in place in the post-merger Safeguarding Service to sustain and increase recommended compliance as identified within the Safeguarding			



Named Nurse for Safeguarding Children, which equates to 50% of the safeguarding children team.

It is acknowledged that since the merger of the two safeguarding teams (YDH and SFT) from November 2022 there has been a substantial commitment by the wider team to provide formal safeguarding supervision for staff who work with unborn babies, children and or their parents / carers. In line with the Safeguarding Supervision Policy



#### MATERNITY SAFEGUARDING SUPERVISION

Safeguarding supervision is supported by trained supervisors. There are two new additional safeguarding supervisors who provide community midwifery supervision on a quarterly basis (as per Trust policy). Overall compliance for community midwives has increased from 65% in 2021/22 to 83% in 2022/23. There is a plan for two further practitioners to undertake supervision training this year.

Hospital midwives attend supervision sessions as part of their mandatory midwifery training days once a year. In addition, all midwives can access supervision daily by attending a safeguarding drop-in session facilitated by the Deputy Named Midwife for Safeguarding.

ONGOING ISSUES & ACTIONS				
Current Issues	Seamless <b>integration of</b> YDH and Somerset FT– this to date has been successful. Roles and work streams, including day to day safeguarding activity, data collection, training, safeguarding supervision, Policy, SOP, audit and strategic development have been aligned. Practitioners and the wider workforce are being supported through this period of transition and change.			
Integration	The Integration of the Safeguarding team with Somerset FT was finalised in			
status	November 2022. Planned work streams in respect of the merger have all			

	been achieved and development of the Safeguarding Strategy 2023-2026 in progress.					
	<ul> <li>During the reporting period until November 2022 the Safeguarding Ser at YDH consisted of:</li> <li>Director for Safeguarding (across SFT and YDH) Head of Safeguarding for YDH) Named Doctor for Safeguarding Children (across Somerset FT and YE</li> <li>Named Nurse for YDH (position held by Head of Safeguarding) and De Named Nurse for Safeguarding Children</li> </ul>					
	Named Midwife and Deputy Named Midwife for Safeguarding (across Somerset FT and YDH) Learning Disability Practitioner 2 x Safeguarding Professionals (adult safeguarding) 1x administrator (1 x full-time) Domestic Abuse Coordinator					
		Risk Score				
	Maternity Safeguarding and risk					
	Lack of early help for families with additional social needs.					
Link to Risk Register	The provision for maternity services to be able to provide early help support to families is minimal. This is compounded by an increase in the number of families with additional support needs in Somerset. The maternity management team have been considering ways to mitigate this risk. This includes taking part in a new enhanced parenting pathway where family support workers are employed to undertake some of the early help work with families.	16				
	Accessibility of information.					
	In September 2022 Public Health Nursing ceased using RiO 7. Previously RiO 7 was accessed by midwifery services to understand risk identified by Health Visiting (HV), Mental Health Services and the Safeguarding Service. Following RiO7 segregation HV information is not easily available to Midwives who do not have access to RiO21 the new health visiting clinical recording system. In mitigation, health visitors now share any risk information with midwifery when they receive a maternity booking form. This process is due to be audited in July 2023 and following this the risk assessment will be reviewed.					
	Maternity Safeguarding Supervision					
	Previously Safeguarding Supervision did not meet recommended compliance. During 2022/2023 the Safeguarding Supervision offer and uptake has improved. There are two additional safeguarding	4-9				

	supervisors in place who provide community midwifery supervision on a quarterly basis (as per Trust Policy). Overall compliance for community midwives has increased from 65% in 2021/22 to 83% in 2022/23. There is a plan for two further practitioners to undertake supervision training this year. Hospital midwives attend supervision sessions as part of their mondatory midwifery training days area a year.	
	mandatory midwifery training days once a year. In addition, all midwives can access supervision daily by attending a safeguarding drop-in session facilitated by the Deputy Named Midwife for Safeguarding.	
Action Plan Status and monitoring	Children will have oversight by the Safeguarding Committee, with a whole-	

#### SIGNIFICANT ACHIEVEMENTS

- YDH Safeguarding Team continued to provide a responsive service under some difficult circumstances including a reduction in staff availability due to long-term sickness. The SFT Safeguarding Service provided the resilience required from April 2022 to the point of the integration of the two safeguarding Services in November 2022.
- The Safeguarding Team/ merged Safeguarding Service provided increased resilience to continue to represent the Trust at Somerset Safeguarding Children Partnership meetings supporting collaboration across the partnership (Police, Health and Local Authority) with SFT Named Nurse for Safeguarding Children representing YDH from November 2022
- Joint Named Professional meetings and Safeguarding Senior Leadership Team meetings (adult and children) across Somerset FT and YDH supporting a collegiate approach to safeguarding across the county. This also offered the opportunity for the development of cohesive working relationships with colleagues.
- Introduction of the single Point of Contact and Safeguarding enquiry template for Staff to use to support enquiries regarding safeguarding concerns rather than completing a Ulysses incident form.

#### Reference – levels

Green	Blue	Amber	Red
Good systems of assurance that clearly provide evidence that there were no significant issues in the period covered.	Assurance systems in place	Assurance systems are not adequate to ensure that there were no significant issues in period OR	No relevant assurance in place OR
	No evidence of any significant issues in the period. Any issues evident are well- managed via clear, monitored plans.	Issues of concern identified. Issues of concern are not accompanied by assurance of clear, monitored plans to address.	Serious issues identified that present risks to the Trust and in the absence of an effective plan to address.