



07825 193 448



Ask the nurse on the ward



Ask at hospital reception

Learning disability liaison nurses



Contact details

Learning disability liaison team

Galmington House
Musgrove Park Hospital
Taunton
TA1 5DA

Tel: 07825 193 448

LDSservice/Feb21/reviewAug22

www.somersetft.nhs.uk

All our sites are smokefree



For translation into other languages or in Braille, large print or audio, please ask a member of staff.

Learning disability service Patient information

outstanding care
listening and leading
working together



About us

The learning disability hospital liaison nurses are trained and experienced learning disability nurses, who work in Musgrove Park hospital.

Who is the service for?

We work with adults with learning disabilities, who are having, or who are due to have hospital treatment and may need advice and support.

Who can refer to us ?

Anyone with a learning disability, or a person involved in their care can make a referral to us. For example, parents, relatives, careworkers, GPs, hospital staff and community services.

When to refer to us

You can refer to us at anytime before or during any hospital contact. This includes emergency and planned hospital admissions, pre-admission and outpatient appointments.

The earlier you make a referral, the easier it is for us to make plans and prepare to

support the patient with a learning disability when they come to the hospital.

How can we help?

We want to make sure that people with learning disabilities have a good experience of using hospital services, and get the best support possible.

We can help to make this happen by making sure 'reasonable adjustments' are made to meet the individual needs of the person. Some examples of reasonable adjustments include:

- Visiting the patient at home to assess their needs before their hospital visit.
- Giving advice and support to carers and care workers.
- Working with the ward / department to make the adjustments needed to meet the individual patient's needs:
 - Reduce the waiting time to avoid increased anxiety, or provide a quiet waiting area
 - Provide information in a format the patient can understand

- Make small changes to treatment to meet the patients' needs
- Making it possible for a carer to support the patient during investigations or when going to theatre
- Arranging for a carer to stay with the patient if needed.
- Helping with communication between the patient, carers and hospital staff when needed.
- Helping the ward /department staff with discharge planning.

How to make a referral

Contact us by phone or email.

Phone: 07825 193 448

If we are unable to take your call, please leave a message with your name and contact number and the name of the person you wish to refer to us. We will call you back as soon as possible.

Email: LDLiaison@SomersetFT.nhs.uk

We work Monday to Friday 8am to 4pm (not including bank holidays)